

Our managed field trial service puts our pre-sales and technical experts to work for you, to fully deliver your customer's trial. We take care of the detail to provide a seamless, effective trial which ensures a positive experience. This helps to drive conversion rates, and encourages customers to better engage with the RealWear ecosystem.

How Does it Work?

Our pre-sales team will:

- Define the trial requirements, including capturing and agreeing your customer's requirements, objectives and timelines.
- Provide operational management of the trial, including initial trial device configuration and deployment.
- Supply technical troubleshooting and problem solving during the trial.
- Conduct trial checkpoints and reviews, plus provide recommendations for the final deployment.
- Deliver a final review session, including you and your customer, to agree next steps once the trial has concluded.

Why a Managed Field Trial?

By providing you and your customer with access to an experienced field trial and presales professional you will:

- | Ensure clear and achievable objectives are agreed.
- Remove technical blockers and/or business challenges quickly and easily.
- Keep the trial on track, and within the originally agreed parameters, to prevent slippage.
- Improve the likelihood of a positive outcome and closure of the wider project sale.

For more information, or to book your managed field trial, simply contact Westbase.io:

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